

Committee on Accessible Transportation Business Meeting Minutes Wednesday, September 17th, 2025 9:00 a.m. – 11:30 a.m. Zoom

Recording:

https://us02web.zoom.us/rec/share/a9SXjofGE31v2Kt2L MrotGVoH_w0FkOPQbHT6Nd0FV9x105nbh2Aitv16Gxue -.rjqmeoLpswmubn4K?startTime=1758124329000

Password

CAT Members	TriMet

Jan Campbell Justin Rossman, Sr. Community Engagement

Annadiana Johnson Tommy Hunt, Dir. Security

Ulysses Garcia Charlie Clark, Mgr. LIFT Service Delivery
T J Anderson Erin Graham, Board of Directors, CAT Liaison

Patricia Kepler Mary Hicks, Sr. Admin Asst. ATP

Jason Jablow Kittie Kong, Sr. Community Engagement

Sky McLeod David Motorca, Proj. Coordinator Franklin Ouchida Lisa Strader, PBOT ADA Coordinator

Stella Moore Raychel Schindelman, Digital Accessibility Spec.

T J Anderson Nikki Sato, Software Developer

Richard Hunter Stephen Mobley, Dir. Rail Operations

Madeline Temple Joe Tobias, Sr. Project Mgr. Customer Experience

Marrisa Clarke, Security TriMet

Absent

Claudia Robertson (exc)
Dave Daley (exc)

<u>Guests</u>

Natalia Moloney

Minutes

09:00 - A. Opening Remarks — CAT Chair, Jan Campbell

- 1. Introductions
- 2. Approval of Agenda, Motion to pass agenda by Annadiana Johnson, second by Richard Hunter. None opposed.
- 3. Approval of July Business Minutes, Motion to approve by TJ Anderson, second by Annadiana Johnson, no discussion, all in favor, none opposed.
- 09:15 B. Safety & Security bi-monthly update Tommy Hunt, newly confirmed Director of Security provided a safety/security update. He shared there are currently 550 staff members on his team and shared a breakdown of each team and what they do. There was also discussion regarding the addition of Portland Police returning to transit policing. The emphasis is on dedicated resources and the balance of police presence and community focused responses to non-criminal issues. There will be 12 fulltime officers to monitor 533 square miles. Marissa Clark shared statistical data regarding safety personnel on the fixed route system. She also talked about upcoming plans like additional blue light phones over the next few months.
 - The CAT members asked several questions about Portland Police returning to the TriMet system especially with Portland 911 calls averaging at least a 20 minute response time. They were questioning the use of resources as well as seeing clusters of TriMet security people standing around. There was also a general feeling that when security teams board fixed route, it would be nice for them to let the riders know what team they represent.

09:30 - C. General Public Comment -

Natalia Mooney asked a question regarding blue light security phones being difficult for low-sight/blind people to find on the platform.

- Tommy will check to find out about audible signaling.
- 09:35 **D. LIFT subcommittee update** LIFT Co-Chair, T J Anderson shared action items including recertification cycle, eligibility statistics and driver trainings.
- 09:40 **E. Fixed Route subcommittee update** Fixed Route Co-Chair, Richard Hunter talked about the coordination between TriMet and other government agencies during the platform design process. He also shared discussion regarding wagons and other large items that take up space in priority seating areas on

fixed route. There was a decision made about creating an ad hoc meeting to focus on the wagons being brought onboard fixed route.

- 09:45 **F. Wayfinding Subcommittee update** Wayfinding Co-Chair Skye McLeod talked about an accessibility audit for the TriMet website and other wayfinding initiatives. The new Aira pilot, automatic stop announcements (volume, pitch voice quality). Patricia Kepler had a conversation with Aira and found out they have added an ASL component to their program.
 - Skye McLeod and Ulysses Garcia will be part of the wayfinding stop announcements testing on Oct 17th.
- 09:50 **G. 82nd Ave Community Advisory Committee** Franklin Ouchida provided an update regarding two potential options for the Cully Terminus. On street multiple stop setup, or a property purchase with a common stop. He also notified the group that the chairman of the committee has resigned and there will be a possibility of a co- chair adjustment.

09:55 - H. TriMet Staff Updates - Justin Rossman,

- TriMet service updates : <u>trimet.org/servicechanges</u>
- Introduction of the CAT to the TriMet Board of Directors. Virtual and inperson options. Wednesday 9/24 9:00am. Our 3 new CAT members will be attending. The Virtual link should be available by Monday.
- Upcoming group field Trips:
 - Nike Adaptive Biketown Friday 9/26 1:30a 3:00pm next to OMSI
 - PBOT pedestrian wayfinding project Tuesday 9/30 4:00pm 5:30pm
 - o Jan Campbell asked if everyone is familiar with this project.
 - Lisa Strader explained that wayfinding downtown is old and needs to be updated. They will be looking at signage and would like feedback on new signs.
- Language was added to the Floating Platform letter and forwarded to the Portland Mayor and council members.
- 10:00 I. TriMet Board of Directors Update Director Erin Graham, liaison for the CAT Committee. There was a general manager review and goals for this coming fiscal year. Much of the conversation has been on funding. Across the country, there is much uncertainty of federal funding. Unclear as to how it will be distributed. Thoughts on federal allocations and if they will be honored or

taken back. She believes that TriMet has the most innovative and inclusive approach and is impressed by TriMet and the CAT Committee.

- Jan Campbell wanted to know the status of the Oregon transportation package.
- Justin Rossman and just received information that the legislative meeting today has been delayed. The new date is Sept. 29th.
- Justin said thank you to the all the individuals helping to advocate for the Oregon transportation package.

10:10 - J. Committee Member Feedback & Discussion

- **Richard Hunter** said that it would be nice to see a slide show with the different security outfits.
 - Justin will send a link to the CAT Committee with information showing the uniform or vest that each team wears.
- Patricia Kepler discussed the concern of floating platforms and walking thru bike lanes to get to a platform where they would board the bus. She shared that there is a nationwide concern about the addition of these platforms.
- **T J Anderson** Portland Pedestrian Committee is looking for people to join the committee as they might be a useful resource for future discussions.
- **Annadiana Johnson** Shared input from a Beaverton focus group on updating sidewalks and bike lanes.
- **Patricia** sent an email regarding an event at Clackamette Park's covered area 12:00 3:00pm on 9/21

10:30 - **K. Break**

- 10:45 **L. Committee on Accessible Transportation Business** Justin Rossman and Jan Campbell.
 - FY26 CAT priorities –
 Business Bus Rapid Transit (BRT) on TV Hwy and 82nd Ave. Interstate
 Bridge replacement, Transit Oriented Development, TriMet budget and
 business plan overview, accessibility scorecard.
 LIFT Paratransit Same day service expansion, vehicle technology

upgrades, statewide eligibility improvements for other paratransit and document translations into Safe Harbor languages.

Fixed Route – Wagons/Cargo being brought on to bus/Max. Priority seating announcements, additional space for mobility devices, bus shelter redesign project and increased number of fare enforcement officers. **Wayfinding** – Aira pilot, improvements for re-design of Transit Centers, Automatic stop announcements, Falcon devices, Digital technology, floating platforms and wayfinding when transferring.

FY27 CAT budget considerations –

Agency Departments include: Transportation, ATP, Public Affairs – Communications and Digital Content, Public Affairs – Service Planning, Safety & Security, Maintenance (Bus and Facilities) and Engineering & Construction.

Some highlights include:

- Funding annual replacement of 30 LIFT vehicles
- LIFT operations budget including technology. Add Audiom to Public Affairs – Communication and Digital Content
- Add more senior & priority seating to Engineering & Construction
- See Budget considerations letter template
- CAT service reductions letter to TriMet Board Jan Campbell to read a letter created from the CAT for the TriMet Board regarding the effect of service reductions and emphasized the importance of preserving geographical access for our most vulnerable riders.

11:15 - M. Comments and questions - None

11:29 - N. Upcoming meetings

- *Wayfinding Subcommittee September 23rd 9:30am
- *Executive Committee Planning October 7th 9:30am
- *Fixed Route Subcommittee October 8th at 9:30am
- *October Business meeting October 15th at 9:00am

11:30 - O. Adjourn Business Meeting

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